Dependability = Performance

System
PERFORMANCE

Technical Performance
* technical characteristics

DEPENDABILITY
- availability, 'reliability'

a.k.a 'Reliability'

Reliability (R)
- ability to function without failures
- measure: number of failures

Maintainability (M)
- ability to return into operation
- measure: active repair time

Supportability (S)
- support organizations ability
- measure: repair waiting times, delays